



W I N G F E E D B A C K

Wing Feedback Privacy Policy and Terms of Service

This Privacy Policy and Terms of Service (“Policy”) governs your use of the software application Wing Feedback (“Application”) for mobile devices that was created by USAF-BESPIN.

Automatically Collected Information

The Application may collect certain information automatically:

- during normal app usage (leaving feedback), we collect device type, screen size and resolution, GPS reported latitude/longitude, network connection (Wi-Fi or mobile network), IP address, and app version;
- for reporting issues on the application itself through our help forms, we collect the Android operating system version and name, the device brand and type, device manufacturer, display info, model, product identifier, any system features that are enabled, and whether or not it is a physical or emulated device. For iOS, we collect the iOS operating system version and name, device model, vendor identifier, hardware type, and whether or not it is a physical or emulated device.

Collection of Precise Real Time Location Information

When you open and use the mobile application, we may use GPS technology (or other similar technology) to determine your current location in order to determine if you are eligible to use the mobile application, as it is restricted for use to those who are located near (within a certain distance of) a supported military base or installation, and display a location map to assist with feedback and problem reporting. We do not share your current location with other users or partners.

If you do not want us to use your location for the purposes set forth above, you should turn off the location services for the mobile application located in your mobile phone settings, however doing so will prevent usage of the mobile application as we won’t be able to determine your location and therefore your eligibility to use the mobile application.

Third Party Access

Your information will not be shared with third parties outside the Federal Government.

We may disclose Automatically Collected Information:

- as required by law, such as to comply with a subpoena, or similar legal process;

- when we believe in good faith that disclosure is necessary to protect our rights, protect your safety or the safety of others, investigate fraud, or respond to a government request;
- with our trusted services providers who work on our behalf, do not have an independent use of the information we disclose to them, and have agreed to adhere to the rules set forth in this privacy statement.

Opt Out Rights

You can stop all collection of information by the Application easily by uninstalling the Application. You may use the standard uninstall processes as may be available as part of your mobile device or via the mobile application marketplace or network.

Feedback Collection

Any feedback entered by you in the Application (comments, photos, attributes, etc) will be reviewed by the Government and could be made available to the general public for informational purposes. Do not include any sensitive information that you wish to remain private. We will not ask for your contact information, however feedback could be associated back to you through the collection of device information (see **Automatically Collected Information**).

Feedback Policies

The purpose of this Application is to enable users to provide, and Wing programs and events to receive, constructive feedback, both positive and negative. To ensure that this objective is met, feedback or submissions that contain vulgar, profane, hateful or abusive language or images; personal attacks of any kind; or offensive terms that discriminate against specific ethnic, national or racial groups is not permitted. Users engaging in this type of activity may be blocked from further use of the Application.

Changes

This Policy may be updated from time to time for any reason. We will not notify you of any changes to our Policy. You are advised to consult this Policy regularly for any changes, as continued use is deemed approval of all changes.

Your Consent

By using the Application, you are consenting to our processing of your information as set forth in this Policy now and as amended by us. "Processing," means using cookies on a computer/hand held device or using or touching information in any way, including, but not limited to, collecting, storing, deleting, using, combining and disclosing information.

Contact us

If you have any questions regarding privacy while using the Application, or have questions about our practices, please contact us via email at wfa.support@teambespin.us.

STANDARD MANDATORY DOD NOTICE AND CONSENT

You are accessing a U.S. Government (USG) Information System (IS) that is provided for USG-authorized use only.

- The USG routinely intercepts and monitors communications on this IS for purposes including, but not limited to, penetration testing, COMSEC monitoring, network operations and defense, personnel misconduct (PM), law enforcement (LE), and counterintelligence (CI) investigations.
- At any time, the USG may inspect and seize data stored on this IS.
- Communications using, or data stored on, this IS are not private, are subject to routine monitoring, interception, and search, and may be disclosed or used for any USG authorized purpose.
- This IS includes security measures (e.g., authentication and access controls) to protect USG interests - not for your personal benefit or privacy.
- Notwithstanding the above, using this IS does not constitute consent to PM, LE or CI investigative searching or monitoring of the content of privileged communications, or work product, related to personal representation or services by attorneys, psychotherapists, or clergy, and their assistants. Such communications and work product are private and confidential.

Acknowledgement Of Responsibilities Of Receiving And Maintaining Privacy Act Data

Data you access could potentially be protected by the Privacy Act of 1974. You must:

- Have completed the necessary training with regards to Security Awareness and safe-guarding Personally Identifiable Information (PII).
- Ensure that data is not posted, stored or available in any way for uncontrolled access on any media.
- Ensure that data is protected at all times as required by the Privacy Act of 1974 (5 USC 552a(l)(3)) as amended and other applicable DOD regulatory and statutory authority; data will not be shared with offshore contractors; data from the application, or any information derived from the application, shall not be published, disclosed, released, revealed, shown, sold, rented, leased or loaned to anyone outside of the performance of official duties without prior approval.
- Delete or destroy data from downloaded reports upon completion of the requirement for their use on individual projects.

- Ensure data will not be used for marketing purposes.
- Ensure distribution of data from is restricted to those with a need-to-know.
- Be aware that criminal penalties under section 1106(a) of the Social Security Act (42 USC 1306(a)), including possible imprisonment, may apply with respect to any disclosure of information in the application(s) that is inconsistent with the terms of application access. The user further acknowledges that criminal penalties under the Privacy Act (5 USC 552a(l)(3)) may apply if it is determined that the user has knowingly and willfully obtained access to the application(s) under false pretenses.